NOWWHAT?
SUPPORT SERVICES

Therapeutic SUMMER CAMP 2025

Week 1: July 2-4

Week 2: July 7-11

Week 3: July 14-18

Week 4: July 21-25

Week 5: July 28 - Aug 1

Week 6: Aug 4-8

Week 7: Aug 11-15

Week 8: Aug 18-22

Week 9: Aug 25 - 29

NOWWHAT?
SUPPORT SERVICES

2025 Therapeutic Summer Camp Billing Policy

Flexible Ongoing Registration From

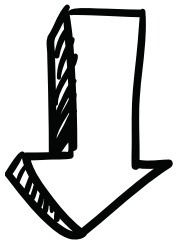
$1000/full week
$110/half day*

Payment due on registration

*Individual pricing quoted for additional support needs

Monday

- Changes made between now and 5pm on Wednesday will be credited to your account to be used for another 2025 summer camp day (less the $25 per day admin fee)



Wednesday

- **Cancellations or changes made after 5pm on the Wednesday before your camp week are not eligible for credits**

NOWWHAT?
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2025 Summer Camp Registration Policy

- The cost of therapeutic summer camp starts at $110 per half day / $220 per full day OR $1000 per full week
- Pricing for higher support needs is quoted per participant and is subject to appropriate staff availability
- Payment is due in full on registration. If you require a payment plan please reach out to accounts@nowwhatsupports.ca
- After June 25, 2025, there are no refunds available, only credits for another camp day (credits expire August 29, 2025).
- All new clients are required to come through the standard clinic intake process (we will expedite the camp process whenever possible)
- Any changes to your camp schedule must be made by 5pm on the Wednesday prior to your camp week in order to be eligible for a summer credit
- There is a $25 administrative change fee per child per affected day for every change made after June 25, 2025
- Changes made AFTER 5pm on the Wednesday before your camp week are unfortunately non-refundable in full and are not eligible for credit, as our staffing, therapeutic groupings and individual preparation has already been completed for the week ahead
- Every effort will be made to accommodate credit use, but credits can only be applied to days where spaces are still available within summer 2025.

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2025 Summer Camp Insurance Policy

- Receipts for summer camp will be listed under the category of SkillBuilders Therapeutic Full Day Group Program or SkillBuilders Therapeutic Half Day Group Program
- The billing social worker for the program will be Sarah Milmine, MSW
- You are not able to claim your prepayment with your insurance company. You will need to wait until you receive your paid receipts at the end of each camp week, and then submit them to your benefits carrier for reimbursement
- Every insurance plan is different, even within the same carrier, so it is important to fully understand your coverage before committing to services, including eligible professions (Social Work), the type of services (individual, group, supervised, etc.), and the amounts per person/family, per session and per year
- You are not able to claim the cost of cancelled or missed sessions with your insurance carrier. We will work with you wherever possible to apply the credit to another day within our policy and ability, but it is not always possible
- Are you using OAP funds to access this program? Talk to us at info@nowwhatsupports.ca for more info - we can help with budget planning, funding reconciliation and case management

NOWWHAT?
SUPPORT SERVICES

2025 Therapeutic Summer Camp Communication Policy

- You will receive a reminder email on the Tuesday before each camp week that your child is enrolled, with instructions and info about the camp week
- We will send out a caregiver update letting you know what skills your kids have been learning, with photos of your kids, handouts, and tips for you to incorporate at home on Wednesday of the following week
- If there is an additional email address (eg for a coparent) that should be receiving these updates, please email audrey@nowwhatsupports.ca with the address/es you would like added to your child's file
- If anything time-sensitive comes up during the day, our staff will reach out to you by phone to problem-solve with you or inform you of any incidents
- Pickup and drop-off times are not the best times for staff to have specific discussions with caregivers about the day as the parking lot gets very busy. If there are any challenges that you feel you need more focused time to address, let them know, or **call the front desk at 289-678-0581**, or you can **email campadmin@nowwhatsupports.ca**, and camp staff will connect with you for a phone call
- We encourage you to communicate with us via email with anything you feel is relevant for camp staff to know in order to set up your child for success, including disruptions in their routines, difficult nights or mornings, medication changes, etc - please email: **campadmin@nowwhatsupports.ca**